Item No.: Meeting Date:

6a\_Supp September 22, 2015

#### Airport Workforce Development Contract 2016 RFP and Contract Authorization Request

Office of Social Responsibility



#### Overview

- Request Summary
- Commissioner Input and Priorities
- Airport Labor Market Gaps and Needs
- Revised RFP Summaries
- Financial Implications and Funding Sources
- Action Item Request
- Next Steps

#### Request Summary

#### Phase One:

- Airport Employment Center and Apprentice
   Opportunities Project Continuity Exercise its
   authority under RCW 53.19.020(5) to execute an
   amendment to the current Port Jobs contract (Airport and AOP services)
- Execute Contracts for the Airport Sector
  - Airport Employment Center Services
  - Career Pathways Mapping, Strategy & Implementation
- Phase Two: Revised recommendations per Commission input (maritime, manufacturing, trades etc.) Q4-2015

Phased approach provides continuity while the program is expanded

# Proposed Airport Sector Expansion Commissioner's Input and Direction

- Continued strong support for workforce development
- Focus on career advancement approach and metrics (airport operations - not just retail)
- Increase/expand employer engagement
- Separate employment and career advancement
- Clarify benefits for increased investment

### **Airport Sector**

Current Labor Market	Gaps/Needs
<ul> <li>Current Labor Force</li> <li>High turnover in entry level positions</li> <li>Low wages, limited career advancement</li> <li>Turnover raises safety &amp; security issues</li> </ul>	<ul> <li>Increasing Needs</li> <li>SeaTac's growth creates new jobs</li> <li>Safety &amp; security of Airport Operations relies on skilled workforce</li> <li>Recruitment - new &amp; replacement</li> <li>Retention support</li> </ul>
<ul> <li>High cost of recruiting screening, and training new employees</li> <li>Limited English proficiency*</li> <li>* Resolution 3694 English Proficiency Policy encourages employers "to provide paid leave to Covered</li> </ul>	<ul> <li>Training:</li> <li>✓ Safety &amp; Security</li> <li>✓ Job-Related English</li> <li>✓ Basic Skills</li> <li>✓ Career advancement (Customized)</li> </ul>
Employees for on-the-job English proficiency training".	✓ Limited English proficiency*

Airport Employers need support to meet increasing workforce demands

## **Current Airport Scope of Work (2015)**

- Employment and Support Services
  - Job matching/placement
  - Job search & soft skills training
  - Connection to community services
- Employer Services
  - Job fairs, targeted recruitment
  - Customized training
- Career Advancement Services
  - Career navigation & counseling (New 2015)
  - Partnership with Highline, South College (industry-specific curricula and on-site training)
  - Career pathways mapping

Aviation sector services focus on support and advancement

#### **RFP 1: Airport Employment Center RFP**

- Outreach and Recruitment
- Job matching/placement
- Job readiness and core training
  - Resume Writing, Interviewing, Job Search
  - Customer Service, Safety & Security
  - Food Handlers, SIDA Permit Support
- Navigation & counseling
- Employer Services
  - Job fairs
  - Targeted recruitment

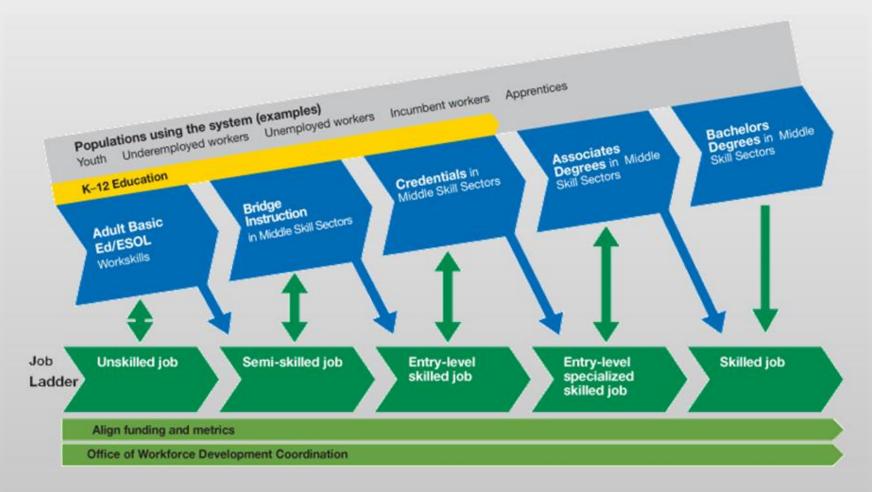
Employment Center services will reinforce entry-level success for all

#### **RFP 2: Aviation Career Pathways**

- Labor Market Demand In-demand jobs and wages
- Education, training, employment, and support service needs of job seekers and workers
- Gap Analysis
- Cross Agency and System Partnerships (workforce development, education, social services, economic development)
- Employer Engagement
- Program Design
- Implementation

Second RFP focuses on retention and advancement

## Career Pathways Framework



Source: Adapted from the Center for Law and Social Policy

Career ladders build skills for advancement

#### FINANCIAL IMPLICATIONS

Description	Airport	Employmen	t Center	Career Pathways	АОР
	Rent	Services	Total	Year One	
2015 (Current)	\$300,000	\$450,000	\$750,000	0	\$200,000
2016	\$325,000	\$450,000	\$775,000	\$175,000	\$100,000**
2017	\$350,000	\$450,000	\$800,000	TBD	
2018	\$375,000	\$450,000	\$825,000	TBD	
2019	\$400,000	\$450,000	\$850,000	TBD	
2020	\$425,000	\$450,000	\$875,000	TBD	
Facilities Est.			\$300,000		
TOTAL 2016-2020	\$1,875,000*	\$2,250,000	\$4,425,000	\$175,000 2016 only	<b>\$100,000</b> 1/1 – 6/30/2016
Port Jobs Admin Transition			\$50,000**		

<sup>\*</sup> Rent is estimated. It will be adjusted annually to reflect actual costs

Proposed funding needs for continuity and expansion

<sup>\*\*</sup> Port Jobs Admin and AOP costs are for six months January 1 – June 30, 2016

## **Funding Sources**

- Tax Levy
  - Fund Entire Amount
- Port Corporate Allocation
  - Allocate to divisions through corporate allocation
  - Review alternate funding models
- Airport Funds For Airport Portion
  - FAA audit pending

## **Action Requested**

- To exercise its authority under RCW 53.19.020(5) and authorize the CEO to execute an amendment to the current Port Jobs contract estimated value \$538,000, total contract value \$4,178,581.68 and extend it for up to six months; and
- Advertise and Execute RFPs for Airport Sector Workforce Development Services
  - 1. Airport Employment Center Services Two-year term, 3 one-year options Total 5 year - \$4,425,000
  - 2. Career Pathways Mapping and Strategy Development/Implementation One-year term, \$175,000